

CHEAP Chair Parts

RE: BERKLINE CONVERSION KIT

PLEASE READ THIS NOTE VERY CAREFULLY, AS THIS CHANGE FROM THE FACTORY HAS CAUSED A GREAT DEAL OF CONFUSION.

Before they changed to the newer style Okin five pin connectors, Berkline used a "Smartbox" system made by Raffel Products... This consisted of a hand control with a 9 pin computer type connector that plugged into a "Smartbox" control box system. A power cord from a six pin transformer powered the box, and the box then had a lead that went to power the motor through what was normally the motor's hand control receptacle. This system has been discontinued, but the kit we shipped to you basically "wires around" and eliminates the need for the Smartbox to make the chair go up & down...

You really have two choices on how to install this: 1) If you have heat and/or massage on your chair now, and those features work and you want to keep those features until they quit working, or 2) You don't have heat and/or massage on the chair, or you don't use the heat/massage, or it isn't working now, and you just want the chair to go up & down. In either case, the steps to install the kit are the same:

1. Take the new transformer that we sent, and plug it into the wall outlet with the power cord we included.
2. Take the long cord we sent with the male flat blade & round blade plug and plug it into the new transformer, then run the other end of the cord under the chair and plug the female end to a short cord coming out of the motor housing. You may have to look around that black motor housing until you find that short cord, as it hasn't been used until this point. It may have wire ties around the cord, and may have a plastic cap over the end of the plug. In any case, plug the female end of that long cord we sent into that short cord coming out of the motor.
3. Unplug the cord that is plugged into the side of the motor now that comes out of the Smartbox down to the motor, and plug the new hand

control we sent into that socket on the side of the motor. You will need to align the pins on the hand control to the holes in that socket, and you may have to push harder than you would think to make a good connection; just make sure that the hand control plug is seated all the way in.

4. Try the new hand control to see if the chair moves both ways. If not, recheck all the connections, and that you have completed all the steps above. If the chair works, then run the hand control cord around the back of the chair and up to where it can be controlled by the person in the chair.

As mentioned above, if you have heat/massage, and the heat/massage works on your chair now, and you want to keep those features until they quit working, leave the old hand control and the old transformer in place; you will control the heat & massage with the old hand control, and you will use the new hand control to make the chair go up & down. You will have two hand controls and two transformers on the chair. If you don't have heat/massage now, or you don't use the heat/massage, or it isn't working now, and you just want the chair to go up & down, you can remove the old transformer, and the Smartbox under the chair, and you will have just the new parts we sent for the chair to go up & down.

This explanation may seem complicated, but when you turn the chair over on its side and follow the directions step by step as written, it will all make sense.

Please understand that we did not send you the wrong parts, and you won't be getting the nine pin hand control or Smartbox that was pictured (as it is not available anymore), but if you take the parts that we send you, and you follow the instructions above, this should take care of the problem.

If you still have questions after you read this and look at the chair, then let us know and we will be glad to help.